



VISN4 CEPACT

VISN 4 Center for Evaluation of PACT
Philadelphia VA Medical Center
3900 Woodland Avenue, Bldg. 4100
Philadelphia, PA 19104

CEPACT collaborates closely with
three research and clinical centers in
VISN 4:

- Center for Health Equity Research and Promotion (**CHERP**) (<http://cherp.org>)
- Mental Illness Research, Education and Clinical Centers (**MIRECC**) (www.cherp.research.va.gov/MIRECC)
- Performance Reporting and Outcomes Measurement to Improve the Standard of care at End-of-life (**PROMISE**) (www.cherp.research.va.gov/PROMISE)

[Meet our investigators and staff.](#)

Announcements

Congratulations to Dr. Kenneth Frank, a Philadelphia PACT provider, on his retirement in May!

Congratulations to Dr. Jayne Wilkinson on her appointment to chair the Philadelphia VA Telehealth Committee!

Congratulations to Dr. Judy Shea on winning the 2011 John P. Hubbard Award from the National Board of Medical Examiners and the 2011 Society of General Internal Medicine Career Achievement in Medical Education Award!



CEPACT VISiON: April 2011

In this Issue

What is CEPACT?

The Center for Evaluation of PACT (CEPACT) is one of five Demonstration Labs funded by the VA to help evaluate the implementation of the Patient Aligned Care Team (PACT) model. CEPACT is the “Demo Lab” for VISN 4.

Visit www.visn4.va.gov/CEPACT for more information.

What is PACT?

The Veterans Health Administration (VHA) began implementation of the patient centered medical home model (PCMH), now known as PACT (Patient Aligned Care Team), in the beginning of FY10. The overall goal of the initiative is to transform the VA health care delivery system to one providing more patient-centric care.

Click here [http://www.visn4.va.gov/CEPACT/who we are.asp](http://www.visn4.va.gov/CEPACT/who_we_are.asp) to learn more about the PACT initiative.

Spotlight: Emergency Department Use and Primary Care Study

A number of studies to assess the effect of the PACT rollout in VISN 4 are being undertaken. One of the early projects is to examine whether there is a relationship between Primary Care Provider “booking density” and patient Emergency Department (ED) visits. For our purposes, we define “booking density” as a Primary Care Provider’s open clinic time as compared to his or her appointments and encounters. We hypothesize that patients whose providers have a higher “booking density” or less open time will be more likely to utilize the ED.

To learn more, click here <http://www.visn4.va.gov/CEPACT/spotlight.asp>

Clinical Innovation Projects

CEPACT is funding several innovative pilot projects designed to test new approaches to care, including improved pain management, care for Veterans with cognitive impairments, and care for Veterans with serious mental illness.

- Pain Care Management for the Medical Home
- Engaging Caregivers in the Care of Veterans with Dementia
- Implementation of Patient-Centered Medical Home Model: Targeting the Specific Needs of OEF/OIF Veterans with PTSD within Primary Care
- Telehealth in the PADRECC (Parkinson's Disease Research, Education, and Clinical Center): The Key to the Patient-Centered Medical Home?

Click here for descriptions of these projects [http://www.visn4.va.gov/CEPACT/Pilot Projects.asp](http://www.visn4.va.gov/CEPACT/Pilot_Projects.asp)